

## Particulars

### About Your Organisation

**Organisation Name**

Croda International PLC

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**Corporate Website Address**

<http://www.croda.com>

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**Primary Activity or Product**

- Processor and/or Trader
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**Related Company(ies)**

No

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### Membership

Membership Number	Membership Category	Membership Sector
2-0024-06-000-00	Ordinary	Palm Oil Processors and/or Traders

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Ingredient manufacturer

**1.2 Operation and Certification Progress**

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**1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**1.3 Total volume of all palm oil products handled in the year (Tonnes)**

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**1.3.1 Total volume of Crude Palm Oil (CPO) handled in the year (Tonnes)**

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**1.3.2 Total volume of Palm Kernel Oil (PKO) handled in the year (Tonnes)**

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**1.3.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year (Tonnes)**

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**1.3.4 Total volume of all palm oil and palm oil derived products handled in the year (Tonnes)**

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**1.4 Volume handled in the year that is RSPO-certified (Tonnes):**

<b>No</b>	<b>Description</b>	<b>Crude Palm Oil (Tonnes)</b>	<b>Palm kernel oil (Tonnes)</b>	<b>All other palm-based derivatives and fractions handled in the year that is RSPO-certified (Tonnes)</b>
1.4.1	Book & Claim	-	-	-
1.4.2	Mass Balance	-	-	-
1.4.3	Segregated	-	-	-
1.4.4	Identity Preserved	-	-	-
1.4.5	Total volume of Oil Palm handled that is RSPO-certified:	-	-	-

**What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**

Europe --%  
India --%  
China --%  
South East Asia --%  
North America --%

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**What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe --%  
India --%  
China --%  
South East Asia --%  
North America --%

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## Time-Bound Plan

### 2.1 Date of first supply chain certification (planned or achieved)

2012

**Comment:**

RSPO Supply Chain Certification of Croda Singapore to handle Mass Balance PO/PKO derivatives in 2012

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### 2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2017

**Comment:**

Our corporate goal is to have RSPO Supply Chain Certification of all relevant PO/PKO derivative processing plants by 2015. Currently we have 8 of our manufacturing sites RSPO SCC for Mass Balance or Segregated with 3 remaining to be certified in 2015.

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### 2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

We have RSPO Supply Chain Certified plants in all regions in which we operate: Europe, Asia, North America and Latin America. This reflects our corporate target to support the physical supply chains for CSPO derivatives as a global issue. Certification of our remaining plants during the next reporting period will result in RSPO SCC plants handling >99% of our total PO/PKO derivatives volume

During the reporting period we have systematically implemented a program to convert our finished ingredients based on PO/PKO derivatives to Mass Balance and changed our trademark nomenclature and SAP codes to reflect this.

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### 2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products

2017

**Comment:**

We are pleased with the progress during the reporting period and will maintain the necessary momentum to achieve our 2017 target.

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### 2.5 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

By 2015 all of our relevant manufacturing sites handling PO/PKO and derivatives will have RSPO Supply Chain Certification, which will enable them to manufacture CSPO products, where our supply chains allow and as they continue to develop. During this time, and into 2017, we will work with our customers to move their purchasing of our PO/PKO derived products to our certified supply chains. We will also continue to work closely with our suppliers to ensure that all PO supply chains can be certified by 2017.

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**2.6 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?**

Sustainable palm oil and its derivatives has been a material issue in our Sustainability Programme since 2011. We report progress against public targets in our annual Sustainability Report and GRI Report and currently have 3 public targets aligned to this issue. We are active members of the RSPO and regularly engage with our customers and suppliers through seminars, meetings and marketing materials to promote the sourcing and use of CSPO. We are continuously converting products in our portfolio to use CSPO in manufacture. To date, we have sold CSPO products to more than 300 customers around the world from our businesses including Personal Care, Coatings & Polymers, Health Care, Home Care, Lubricants and Polymer Additives. The wide range of > 200 ingredients now available based on CSPO via Mass Balance are heavily promoted to FMCG customers in the Personal Care Industry and other industries we serve.

**GHG Emissions****3.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**3.2 Do you publicly report the GHG emissions of your operations?**

Yes

**Actions for Next Reporting Period****4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We shall heavily promote our ingredients based on CSPO to all markets in which we operate especially, but not limited to, FMCG companies in Personal Care. We have 2015 sustainability targets directly linked to CSPO and a senior internal CSPO Working Group that is dedicated to meeting our targets and palm oil objectives. We shall continue to fully support the Roundtable for Sustainable Palm, present at seminars, conferences and engage with NGOs. We will continue to publish progress through our reporting framework both in our printed documents and online. Discussions will continue with our suppliers to obtain sustainable CSPO derivatives and we will continue to support our customers as they work towards certifying their finished/consumer products.

**Reasons for Non-Disclosure of Information****5.1 If you have not disclosed any of the above information please indicate the reasons why**

In line with applicable competition rules and in accordance with internal guidelines, Croda cannot provide sensitive information regarding product volumes.

**Application of Principles & Criteria for all members sectors****6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints  
[P-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights  
[P-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
[P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
[P-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement  
[P-Policies-to-PNC-stakeholderengagement.pdf](#)

**6.2 Where relevant, what prevents you from trading/processing only CSPO?**

The availability of the CSPO derivatives we use

**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

No

**Please explain why:**

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**7.1. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

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### **Concession Map**

**Do you agree to share your concession maps with the RSPO?**

No

**Please explain why:** n/a

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

For the wide range of complex ingredients we manufacture (derivatives of derivatives "N" X) Mass Balance is currently the only feasible way to physically support CSPO. Not all suppliers have RSPO SCC but the number is increasing with greater awareness throughout the supply chain. We have a vigorous program for the promotion of CSPO derivatives and the uptake has been significant during the reporting period. We promote the issues, our targets and activities to all of our key stakeholders, including our suppliers, customers, investors, local community and employees through our annual Sustainability Report and summary, our Annual Report & Accounts, our online GRI, our CDP Forest return and by completing the ACOP.

### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

Yes

#### Robust:

Yes

#### Simpler to Comply to:

Yes

### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We fully support the RSPO and presented at the EU meeting in June 2014 and RT12. We have presented seminars to customers in >40 countries, retailers, at In-Cosmetics, Sustainable Cosmetics Summit, American Cleaning Institute and to NGOs. We will continue to raise awareness and work with the supply chain, consumer companies and retail to transform markets through the reporting means that we have developed together with face to face meetings with suppliers and customers.

### 4 Other information on palm oil (sustainability reports, policies, other public information)

Supporting CSPO is a material issue in our sustainability program. We consider this to be a global concern and our efforts are consistent in all regions as exemplified by RSPO SCC and manufacture in Asia, Europe and The Americas. Our published policy against deforestation states: "Croda is committed to reducing its contribution to deforestation and any resultant impacts on climate change and biodiversity through working with organisations such as the Roundtable on Sustainable Palm Oil (RSPO), and with suppliers and customers to ensure traceability of critical raw materials back to suitably accredited sources."